How long does the online sale run?

The online sale runs from 9:00 a.m. on Saturday, April 6 to 4:00 p.m. on Saturday, April 27.

When and where do I pick up my order?

Online order pickup is from 9:00 a.m. to 2:00 p.m. on Saturday, May 18 and 9:00 a.m. to 12:00 p.m. on Sunday, May 19 at the Bringing Nature Home Native Plant Sale at the Isle a la Cache Preserve, 501 E. Romeo Road in Romeoville.

What if I can't pick up my order on May 18 or 19?

Please make arrangements to have someone pick up your order for you on May 18 or 19. They'll just need your name and city.

Will you be restocking during the online sale?

We will attempt to restock the individual species in 3 plug packs, if there is availability from the nursery. We will not be restocking any of the collections. Once they are sold out, that's it.

What do I do if I ordered the wrong thing or need to make changes?

Please email us at <u>willcountynature@fpdwc.org</u> or call the office at 815-722-2022. Email is best since we are not always in the office. Please do not cancel your order through your bank. That results in a \$25 fee charged to us and all your native plants go back into the online store for purchase.

Where did that list of native plants go?

For a downloadable list of native plants included in the online sale >>> <u>updatedplantlist3-</u> 28-2024bringingnaturehomeonlinesale.pdf (willcountynature.org)

What if something I ordered online becomes unavailable by the pickup time?

Spring weather is unpredictable, and some plants don't do well in the weeks prior to delivery especially if temps go from one extreme to another. If we are not able to fulfill your order, or any part of it, you can request a full or partial refund or you can head on down to the pop-up sale and select native plant replacements of equal value.

What other native plants will be available when I pick up my order at the Bringing Nature Home Native Plant Sale on May 18 and 19?

We are working on that list right now and will post it as soon as it is ready. In addition to plugs, we have added some of the most popular native plants in pint and gallon sizes. Plus, we will have spring ephemerals and ferns. To learn more, visit >>> 2024 Native Plant Sale Events - THE NATURE FOUNDATION OF WILL COUNTY (willcountynature.org)